

I have severe hearing loss and have benefited from the use of VRS for conference calls in personal and business settings. It is the only way to do this type of call through the relay and also get full feedback and understanding of the conversations in ASL, which is not a written language. I have seen a decrease in VRS quality and availability. I need VRS to be able to have full telecommunication access at home and at work. Please make no more cuts in the VRS rate until functional equivalency is achieved and until video mail is made available. Thank you.